



“TERMS OF SALE” AGREEMENT

MERCHANDISE PURCHASED FROM STOCK: This is considered Final Sale Merchandise and must be paid in full at the time of purchase. Due to the special nature of our merchandise, once an item is taken from our store, it cannot be returned for refund or exchange. Patsy's, A Bridal Boutique (herein referred to as 'Patsy's') does not store, press, or perform alterations on items purchased from stock.

SPECIAL ORDER MERCHANDISE: All merchandise is individually ordered from our designers for you once a minimum deposit of 50% of the total order price is received. (Accessory orders require payment in full.) Once an order is placed, the deposit can not be returned. Cancellations will result in the forfeiture of your deposit, and in some cases, the balance. Should your wedding or event be canceled after merchandise has been ordered, it remains the responsibility of the customer to pay the balance due upon merchandise arrival to our salon. Returned and stop payment checks are subject to a \$50 administrative fee. Our bridal gowns are made of the finest fabrics. Irregularities are common in natural fabrics and are not considered defective. These variations cannot be controlled by the designer or Patsy's. Merchandise is handmade, therefore slight variations from the sample can occur.

CONFIRMATION AND SIZING: We agree to place your special order and notify you with an approximate delivery date from the designer as soon as it becomes available. Patsy's is not responsible for delays beyond our control or for variation in size and dye lots, although these issues are not anticipated. Special order merchandise is generally sized smaller than ready to wear merchandise and therefore we may only recommend sizes according to the manufacturer's size charts. We are not responsible for the accuracy of measurements provided to us by external sources, choosing your size, or for fluctuations in your measurements after the order is placed. Gowns are not made to specific measurements and may require additional alterations to achieve the desired fit.

STORAGE: Upon arrival of your merchandise, you will be notified. All balances must be settled within 30 days of notification. If the balance is not paid within 30 days, interest penalties of 2% per month will apply. Merchandise cannot be stored at Patsy's for more than 12 months. If the merchandise is not picked up within 12 months, it will be forfeited to Patsy's. Should your wedding or event be canceled after merchandise has been ordered, it remains your responsibility to pick up the item(s) upon its arrival to our salon. If the merchandise is not picked up within 30 days, it will be forfeited to Patsy's. Patsy's is not liable for any items once they have left our premises. You must notify Patsy's a minimum of 7 business days in advance of when you intend to pick up your gown.

SHIPPING: Bridal gowns may be shipped for a fee of \$175 plus tax. Bridesmaid dresses may be shipped for a fee of \$25 plus tax. If the merchandise is shipped out of state, sales tax will not be charged on the merchandise. Shipping details such as the recipient's name, phone number, and address must be provided a minimum of two weeks in advance of the ship date. The shipping fee is for UPS Ground Service (insured/signature required) to the contiguous 48 states only. Additional charges may apply for expedited shipping services. Patsy's does not ship outside of the United States.

CLEANING: Should your gown become soiled in any way, it is your responsibility to have the gown cleaned. Patsy's suggests being extremely careful with your gown during your portraits to prevent stains. Patsy's is not responsible for stains on merchandise due to lotions, medications, self-tanners, perspiration, etc. that may be transferable when wearing the garment. Patsy's may recommend a professional cleaner for your convenience but Patsy's in no way indorses this company.

DELIVERY: *If you accept the alterations package*, service is available for wedding gown delivery to locations in Dallas County for a fee of \$175. This fee includes delivery of the wedding gown to the ceremony site. Delivery service is only available during store hours. This is a drop off service only. A person designated by the Bride must be present at the time and location of delivery. If the designated person is not available to accept the gown within 15 minutes of the scheduled delivery time, the gown will be returned to Patsy's, it will be the bride's responsibility to pick up the gown, and the delivery fee will not be refunded.

I have read and understand the TERMS OF SALE listed above on page and agree to them as indicated by my signature below. (Please retain yellow copy of this Agreement for your records).

Signature: _____ Date: _____ Wedding Date: _____