



"TERMS OF SALE" AGREEMENT

SPECIAL ORDER MERCHANDISE: All merchandise is individually ordered for you from our designers once a minimum deposit of 50% of the total order price is received. (Accessory, Custom Design, Custom Hem, and RUSH orders require payment in full at time of purchase.) Once an order is placed, the deposit cannot be returned. Cancellations, before the order is placed, will result in the forfeiture of your deposit, and in some cases, the balance. Should your wedding or event be canceled after merchandise has been ordered, it remains the responsibility of the customer to pay the balance due within 30 days of the merchandise arrival to our salon. Returned and stop payment checks are subject to a \$50 administrative fee. Our bridal gowns are made of the finest fabrics; irregularities are common in natural fabrics and are not considered defective. These variations cannot be controlled by the designer or Patsy's. Merchandise is handmade, therefore slight variations from the sample can occur. All sales are final.

CONFIRMATION AND SIZING: We agree to place your special order and notify you with an approximate delivery date from the designer as soon as it becomes available. Patsy's is not responsible for delays beyond our control or for variation in size and dye lots, although these issues are not anticipated. Special order merchandise is generally sized smaller than ready-to-wear merchandise and therefore we may only recommend sizes according to the manufacturer's size charts. We are not responsible for the accuracy of measurements provided to us by external sources, choosing your own size, or for fluctuations in your measurements after measurements are taken and the order is placed. You may request size modifications from designers, if they are available, when the gown is ordered for an additional charge. Examples of such modifications include opening the bust cup, a custom hem, petite sizing, shortening or lengthening of the bodice, extra skirt or train length, and split sizes (if available). Gowns are not made to specific measurements and may require additional alterations to achieve the desired fit. Gowns must be tried on within 30 days of arrival to Patsy's. After 30 days you forfeit your ability to call out any concerns to the designer.

STORAGE: Upon arrival of your merchandise, you will be notified. All balances must be settled, and merchandise must be picked up from Patsy's within 30 days of notification. If the balance is not paid within 30 days, interest penalties of 2% per month will apply. Merchandise cannot be stored at Patsy's for more than 6 months, unless previously agreed upon. If merchandise is not picked up within 6 months, it will be forfeited to Patsy's. Should your wedding or event be canceled after merchandise has been ordered, it remains the responsibility of the customer to pay the balance and pick up the item(s) within 30 days of the merchandise arrival to our salon. Patsy's is not liable for any items once they have left our premises. You must schedule an appointment with Patsy's in advance of when you intend to pick up your gown.

SHIPPING: Bridal gowns may be shipped for a fee of \$175 plus tax. If the merchandise is shipped out of state, sales tax will not be charged on the merchandise. Shipping details such as the recipient's name, phone number, and address must be provided a minimum of two weeks in advance of the ship date. The shipping fee is for UPS Ground Service (insured/signature required) to the contiguous 48 states only. Additional charges may apply for expedited shipping services. Patsy's does not ship outside of the United States.

ALTERATIONS: Upon arrival of your wedding gown to our salon, Patsy's can suggest a recommended seamstress for alterations. The price of alterations is not included in the purchase price of your item(s) or with the purchase of the Service Package. Patsy's is not responsible or liable for any items once they have left Patsy's or for any alterations.

CLEANING: Should your gown become soiled in any way, it is your responsibility to have the gown cleaned. Patsy's suggests being extremely careful with your gown prior to your wedding to prevent stains. Patsy's is not responsible for stains on merchandise due to lotions, medications, self-tanners, perspiration, etc. that may be transferable when wearing the garment. Patsy's may recommend a professional cleaner for your convenience but Patsy's in no way endorses this company.

DELIVERY: *Only if you accept the Service Package is delivery service available for an extra fee.* The delivery service is for the wedding gown to ceremony site location in Dallas County only, for a fee of \$175 plus tax. Delivery service is only available during store hours. This is a drop off service only. A person designated by the Bride must be present at the time and location of delivery. If the designated person is not available to accept the gown within 15 minutes of the scheduled delivery time, the gown will be returned to Patsy's, and it will be the bride's responsibility to pick up the gown, and the delivery fee will not be refunded.

I have read and understand the TERMS OF SALE listed above and agree to them as indicated by my signature below. (Please retain yellow copy of this Agreement for your records).

Signature: _____ Date: _____ Wedding Date: _____